How We Served In 2017

Direct Client Services
Legal Counsel & Advice - 2,800 appointments providing advice and counsel in family, housing, consumer, probate, tax controversy, expungement and other civil legal issues.

Pro Se Coaching & Document Assistance - 629 appointments also helping prepare legal documents & coaching clients on how to present them in court.

Pro Bono Representation - 242 of our most vulnerable clients were provided extended legal representation by a staff or pro bono attorney.

Legal Education
1,358 individuals attended one of our 76 workshops or seminars receiving critical legal information regarding parental rights, consumer debt, tax, human trafficking and other legal issues.

Outreach & Referrals
Through outreach we educate the community on justice issues and legal rights. In 2017, we offered legal information to 15,300 individuals through outreach. We also provided 798 individuals with a referral to another legal service provider or social service agency.

A Snapshot of Our Clients
70% are women; 1 out of 4 are a victim of domestic violence
46: Average Age
26% are Senior Citizens
$20,430: Average household income for a family of 3.
43% are Caucasian
43% are Hispanic/Latino
9% are African American
2% are Asian
50% were referred by their church or a social service agency
19% were referred by word of mouth
9% were referred by a legal professional (judge, attorney, bar association, or other legal aid)
100% had nowhere else to turn.

Volunteers Make Our Mission Possible
In 2017, 244 volunteers, including 110 attorneys, donated 9,767 hours providing practical help and hope to those in need.

2017 Cases by Legal Issue

How We’re Funded
Individuals - 28%
IRS (Low Income Taxpayer Clinic) - 18%
Churches - 17%
Legal Profession - 14%
Businesses - 11%
Private Foundations - 8%
Local Government Grants - 2%
Program Fees - 2%

Where We Serve
Our services are available at our main office in Elgin and rotating Saturdays at Fox Valley Church in Dundee, Christ Community Church in St. Charles, Wheaton Bible Church in West Chicago, Wayside Cross Ministries in Aurora, Christ Church of Oak Brook and through our partnership with the Willow Creek Legal Aid Clinic.