

How we served in 2016:

2,151 appointments, providing low income families with legal counsel and advice, document assistance, pro se coaching, representation in court, and financial counseling.
907 additional individuals were served through our educational workshops and seminars.

Legal Advice —44%

Providing advice and counsel in family, housing, [consumer](#), employment, identity theft, tax controversy and other civil legal issues.

Pro Se Coaching & Document Assistance —20%

Helping prepare legal documents and coaching clients on how to present them in court.

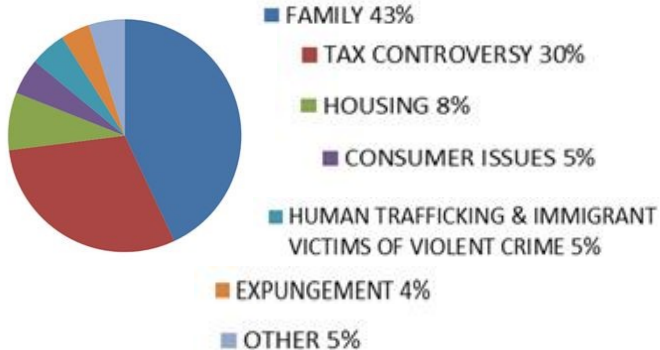
Pro Bono Representation —6%

Providing the most vulnerable with extended legal advocacy.

Educational Services —30%

Providing critical legal information regarding consumer debt, parental rights, housing, human trafficking, tax and other legal issues.

2016 Cases by Legal Issue



A Snapshot of Our Clients

70% are women
 Average Age: **46**
 Avg. number in household: **4**
 Average household income: **\$16,665**
48% are Latino/Hispanic
39% are Caucasian
8% are African American
3% are Asian
61% were referred by their church or a social service agency
24% were referred by word of mouth
11% were referred by a legal professional (judge, attorney, bar association, other legal aid)
100% had nowhere else to turn.

Outreach & Referrals

Through outreach we educate the community on justice issues and legal rights. In 2016, we offered legal information to **21,599** individuals through outreach. We also provided **720** individuals with a referral to another legal service provider or social service agency.

Volunteers Make Our Mission Possible

In 2016, 253 volunteers, including 124 attorneys, donated 9,534 hours providing practical help and hope to those in need.

How We're Funded

Individuals-**41%**
 Churches-**18%**
 IRS (Low Income Taxpayer Clinic)-**18%**
 Grants-**12%**
 Businesses-**9%**
 Program Fees-**2%**